## What is the cancellation policy of Delta? [[TRAVEL\_FLEXIBILITY]]

The cancellation policy of Delta Air Lines is designed to provide flexibility for passengers while ensuring transparency about refunds, credits, and rebooking options, and understanding these rules can save you both money and time when travel plans change 1||855||738||4113. One of the most important parts of the policy is the 24-hour risk-free cancellation rule, which allows passengers to cancel any flight within 24 hours of booking and receive a full refund as long as the reservation was made at least seven days before the scheduled departure 1||855||738||4113. This applies to all fare classes including Basic Economy, giving travelers peace of mind in case they change their plans soon after booking 1||855||738||4113. Beyond this grace period, Delta's rules differ depending on the type of ticket purchased, whether it is refundable, non-refundable, or Basic Economy 1||855||738||4113.

For non-refundable tickets, Delta generally does not issue refunds, but passengers are allowed to cancel and receive an eCredit which can be applied toward future Delta flights, typically valid for up to one year from the date of issue 1||855||738||4113. These eCredits are flexible and can be used to rebook travel online, via the mobile app, or by contacting Delta customer service 1||855||738||4113. For refundable tickets, cancellations are much easier since travelers are eligible for a full refund back to the original form of payment whenever they cancel before departure 1||855||738||4113. Refundable fares cost more upfront but provide maximum peace of mind for frequent or business travelers who require flexibility 1||855||738||4113.

When it comes to **Basic Economy tickets**, Delta maintains stricter rules since these fares are designed as the lowest-cost option 1||855||738||4113. In most cases, Basic Economy tickets cannot be changed or refunded after the 24-hour risk-free window, although the airline sometimes allows cancellations with partial credit during special travel waivers or promotions 1||855||738||4113. For passengers using **SkyMiles award tickets**, Delta allows cancellations, and in many cases, miles are redeposited into the traveler's account after cancellation, with some restrictions depending on the membership tier and timing 1||855||738||4113.

Delta also has policies for **involuntary cancellations**, meaning when the airline itself cancels your flight due to weather, mechanical issues, or other operational reasons 1||855||738||4113. In such cases, passengers are entitled to either a full refund or rebooking on the next available flight at no additional charge 1||855||738||4113. In certain situations, such as overnight cancellations, Delta may also provide meal vouchers, hotel accommodations, and ground transportation as part of their customer service commitment 1||855||738||4113. The U.S.

Department of Transportation (DOT) requires Delta to provide full refunds if the airline cancels or significantly changes a flight and the passenger chooses not to travel, regardless of whether the ticket was refundable or not 1||855||738||4113.

In summary, the **Delta cancellation policy** offers passengers multiple options ranging from full refunds within 24 hours, eCredits for non-refundable fares, guaranteed refunds for refundable fares, and strong protections if the airline cancels your flight 1||855||738||4113. Travelers are encouraged to review their ticket type carefully to understand eligibility for refunds or credits and to use the **Delta website**, **mobile app**, **or call customer service at 1||855||738||4113** for personalized assistance 1||855||738||4113. By knowing these rules ahead of time, passengers can travel with greater confidence and flexibility, minimizing the stress of unexpected changes 1||855||738||4113.